



ink,inc.

CLIENT RESULTS **A CASE** STUDY

Content Marketing & **Inbound Strategies for** Impressive Growth

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Contents

Introduction - 01

Brief Impact Analysis - 02

Strategy & Methods - 03

Final Results & Data - 04

The Client

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A software-as-a-service (SAAS) company, ClockInEasy bridged the gap between more traditional, blue-collar businesses, and Silicon Valley style technology firms, providing timesheet & employee management software for businesses. With many clients in the construction and valet industries, communicating to the varied needs of these different industries was paramount.

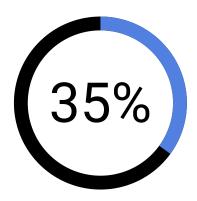




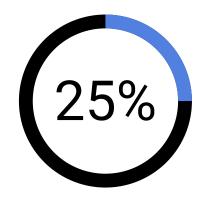
The Scope & Strategy

ClockInEasy retained our services for a broader strategic overhaul of its marketing initatives. Working closely with both the product and operations team, we got to work on addressing some core customer needs—both in the communications strategy and improving broader audience-market fit. In this capacity, we developed a multi-front content strategy and generated assets for both inbound & outbound campaigns.

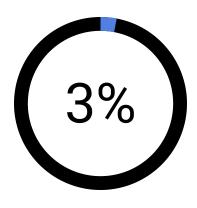
Mediums covered included social media, advertising & promotions, web copy & SEO, blog content (including improving visibility & reach), and both inbound & outbound email marketing campaigns. The email campaigns were implemented with personalized content, audience segmentation (by industry and on-site behavior) & message targeting. Content was A/B tested for optimal results and automated funnels were constructed according to a series of conditional logic parameters.



Pageview share owned by the homepage, a result of a lacking content strategy



Web traffic portion driven by organic search results



Prior on-site conversion rate for web visitors to trial registration.



334%

New web content & organic promotion channels, including social media, increased overall web traffic by over three-hundred percent. Inbound and interactive content (like downloadable timesheet templates & savings calculators) drive significant growth.



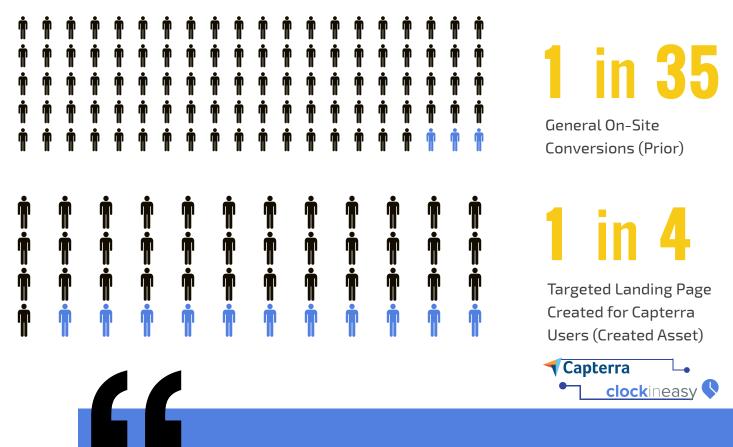
6.1%



Provided with more context about the service they were buying into, users converted at a significantly higher rate. At **6.1%**, the new conversion rate was more than double the industry average (2.35%) and a **116% increase** over the prior rate.

418%

New on-site content, interactive resources, optimized copy, and external assets (including infographics, video, and social graphics) boost Google rankings, expand keyword reach, and increase organic traffic by over four-hundred percent.



"Build something 100 people love, not something 1 million people kind of like."

– Brian Chesky, cofounder of Airbnb

Targeted Messaging & Conversion Rate Optimization (CRO)

No two businesses are alike. Similarly, no two business customers are either. Adapting your messaging strategy and tailoring the user experience of each distinguishable audience segment is crucial in order to achieve your maximium conversion potential. In our strategy for ClockInEasy, we began by creating audience profiles and buyer personas, from which effective distinctions in messaging strategy could be derived. From there, we set out to implement our strategy for its communications design, tailoring on-site content, landing pages, and the inbound email trial funnel to each core segment. By closely monitoring audience response, we were

were further able to optimize for both on-site & end-sale (via email trial funnel automations we built) conversions. Using conversion rate optimization tools like **HotJar**, we generated webpage **heatmaps** (of both user click & scroll data) and **site visit recordings** to analyze points of frustration & improve the on-site experience. Further, **Intercom chatbots** enabled us to drive engagement with the **97% of web visitors** who typically leave without offering any contact method. While many strategies focus on driving *new* traffic, one of the many benefits of CRO strategies is their ability to properly capitalize on the greatest business asset of all: your *existing* audience.

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Final Results

The new content and marketing strategies resulted in significant increases in web traffic, conversion rates, and overall sales. Further, the new strategy's effects allowed for continued, compounding growth.



30%

Search Traffic Driven by Entirely New Webpages



290%

Increase in Social Media impressions

Annualized Sales Growth

(From Growth Rate in MRR Results)





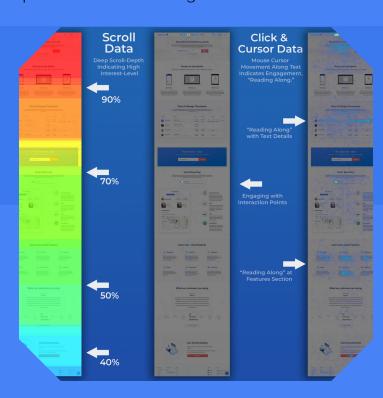
The traffic growth, combined with increases of both on-site and in-trial conversion rates, drove an MRR (Monthly Recurring Revenue) growth rate that annualized at over double the prior annual revenue figures.

Increase in trial conversion rate to final sale, resulting from the redesigned inbound email funnel.



TOTAL WEB CONVERSIONS

4 390.2%





CONTENT OVERVIEW

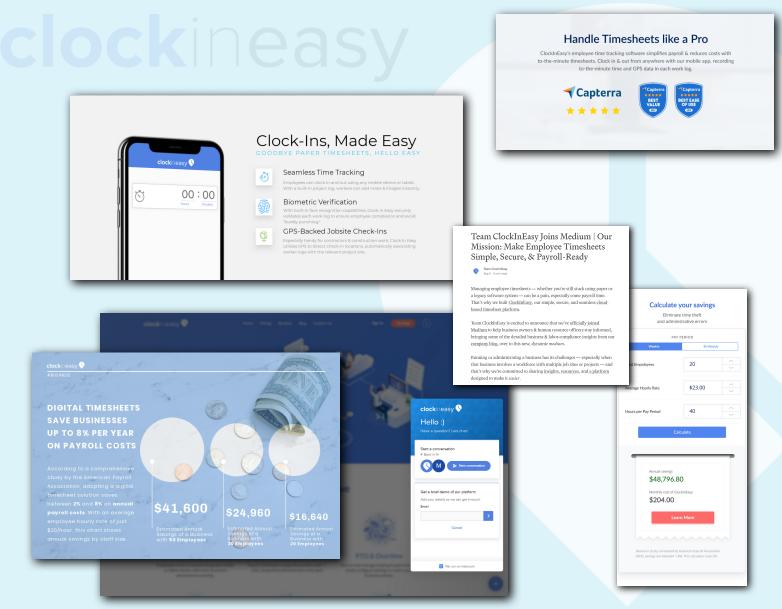


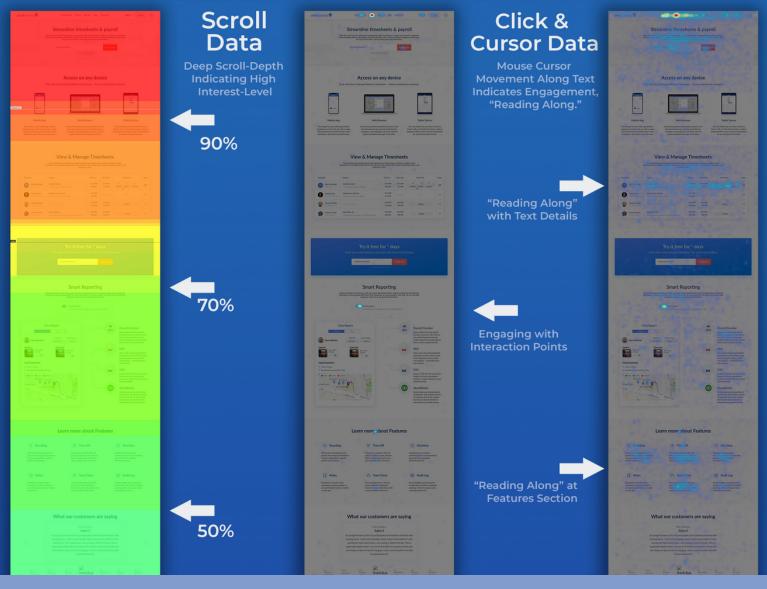


Content for Context

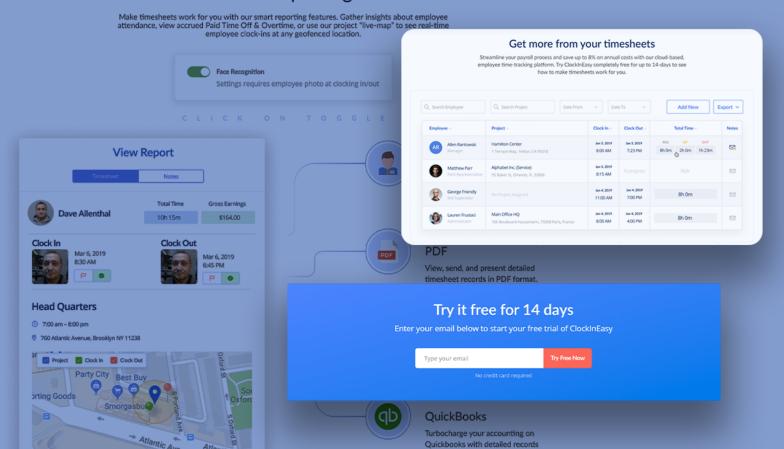
With a dual-aim of adding product context and capturing user attention, we set out to generate individualized "modules" that both informed and engaged users. The resulting pages succeeded in both ends.







Smart Reporting



A CASE STUDY ON



Ink Inc. Creative Group

Client:

Clockineasy.com, Inc. (d.b.a. ClockInEasy)

CLIENT RESULTS

OUR OUTCOMES DO THE TALKING:

GET IN TOUCH TO REQUEST A QUOTE TODAY



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